

Hospitality Speaks!

My job, how I got it, and where I'm heading

Video Series Worksheet: Josie Ratnayake - Teacher | **Answer Key**

1. Where did Josie grow up and what did she want to be?
Indiana, she had no idea
2. What did Josie know she was passionate about?
Traveling and helping people
3. She ran a concession stand as a _____.
Girl Scout
4. During college she worked as a Host at _____.
Outback Steakhouse
5. After college she got a job at an Elementary School as a _____.
Spanish Interpreter
6. When Josie was a Travel Director, she got to charter planes all over the world. Where were some of the places she got to go?
Caribbean, Europe, Asia, China, Grand Canyon, Quebec
7. After she moved to Portland, where did she start working and what position did she want to work up to?
The Nines, Front Desk Associate, she wanted to work up to being a Concierge
8. What does she like about the opportunities in the Hospitality Industry?
There is always room for growth and upward movement
9. Currently her job at Travel Portland is?
Community Engagement Manager
10. Who are some of the people that she works with?
Restaurateurs, hoteliers, community stakeholders and attractions
11. What is her favorite thing about her job?
She gets to make connections, everyday is different from the last
12. The hardest thing about her job is?
Staying on top of all the business openings and closures
13. She still turns to mentors/coaches for _____ and _____.
Strengthening skills, advice

